



CERTIFICATION CARD REPLACEMENT QUESTIONNAIRE

Valid for divers certified by ACUC anywhere in the world. Please complete the information requested below.
Those questions in red are mandatory

1. Name and last name (The same as it appeared on the card)	Name:		Last name:	
2. Date of birth:	Day:		Month:	Year:
3. Email (Important):				
4. Phone number (including country and area code):				
5. Country of Residence:				
6. Certification requested (please select only one)	Scuba Diver:		Open Water Diver:	
	Advanced Diver:		Rescue Diver:	
	Other (specify):			
7. Address (please include Street and Number; City; State or Province; Postal Code and Country):				
Diver's photos are mandatory on ACUC's cards, if you took your course more than 2 years ago, please send your photo (passport type) by email to certifications@acucinternational.com and enter the file name of the image below. If you cannot do this, please mail the picture to the ACUC office in Madrid: ACUC, Certifications Department; Anastro, 25; 28033 Madrid (Spain). This will of course delay the processing of the certification				
8. Name of photo file (if more than 2 years ago):				
9. Month and year when you finished your course:	Month:		Year:	
10. Instructor's name:				
11. Name of the Scuba Club, School or Centre:				
12. Country where you took your course:				
The cost for a replacement plastic card is 24 € (regular mail ¹), 32 € (registered mail ¹) or 20 € for a digital card, plus 21% tax (price might change without previous notice). To see the price in your local currency you may use this online calculator: xe.com . Only credit card (Visa or MasterCard) payment is allowed				
13. I wish a plastic or a digital certification card	Plastic :		Digital :	
14. If plastic, do you want it mailed by regular or registered mail?	Regular:		Registered:	
15. Credit card number:			CVV:	
16. Expiry date:	Month:		Year:	
17. I authorize ACUC to charge my credit card the amount for the card selected above, plus tax				
18. EU Residents: Passport or National Identity Card number (for billing purposes):				
Continued...				

We also invite you, in case you lose your card again, to look at ACUC's Instant Certification Confirmation CARE service. For more information see this page: <http://acuc.es/en/online-certification/>. If after 4 weeks that we inform you of the mailing of your new c-card you have not received it, please contact us at certifications@acucinternational.com because after one month we cannot admit any claims

INSTRUCTIONS TO SEND A PDF INTERACTIVE QUESTIONNAIRE

The best way to send us this questionnaire is by filling it, then save it on your PC with a different name and attach it to an email addressed to info@acucinternational.com. If you have problems, do not hesitate to contact us at the email mentioned before.

ⁱ ACUC is not responsible if the card gets lost or stolen

ⁱⁱ ACUC will send a new card as long as ACUC is informed of the missing letter within 2 months of the date of mailing