



## **QUALITY QUESTIONNAIRE**

Important: The requested information will be treated as confidential and your name will only be revealed to your Instructor if you authorize it. The answer fields mark in red must be answered

| Type of course (you can select several, but it is better if you select only one and fill one questionnaire for each course):                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Scuba Diver:     | Open Water<br>Diver: |
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| 2. In which country did you do your ACUC course?:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                  |                      |
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| 3. Do you authorize us to reveal this information to your Instructor?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Yes:             | No:                  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                  |                      |
| 4. Please type your name and last name:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                  |                      |
| F. Did you have an an array ACHC Instructory during your                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |                      |
| 5. Did you have one or several ACUC Instructors during your course?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | One:             | Several:             |
| C. The many and least account of many are in least account of the control of the |                  |                      |
| 6. The name and last name of your main Instructor (the one who stayed the longest with you during your course) was:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                  |                      |
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| 7. If there were several instructors, please indicate next the name and last name of the other instructors and the percentage of time that they participated in your course. For example: John Doe, 20%:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |                      |
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| 8. Please type your email address next:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                  |                      |
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| 9. Can you give us your phone number?:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                  |                      |
| 10. In general, were you satisfied with your ACUC course?:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                  |                      |
| (where 0 is not satisfied at all and 5 is very satisfied)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0:   1:   2:     | 3: 4: 5:             |
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| 11. If not, please tell us why:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                  |                      |
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| 12. In general, were you satisfied with your main ACUC Instructor? (where 0 is not satisfied at all and 5 is very satisfied):                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0: 1: 2:         | 3: 4: 5:             |
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| 13. if not, please tell us why:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                  |                      |
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(Continued)

| <ul><li>14. In general, were you satisfied with the ACUC pedagogical materials (manual, etc)? (where 0 is not satisfied at all and 5 is very satisfied):</li><li>15. If not, please tell us why:</li></ul> | 0: 1: 2:                                  | 3: 4: 5:                                     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|----------------------------------------------|
|                                                                                                                                                                                                            |                                           |                                              |
| 14. In general, did you feel safe during all the in water parts of your ACUC course? (where 0 is not safe at all and 5 is very safe):                                                                      | 0: 1: 2:                                  | 3: 4: 5:                                     |
| 15. If not, please tell us why:                                                                                                                                                                            |                                           |                                              |
| 16. Which of the following was the most difficult for you to understand? (you may select more than one)                                                                                                    | Snorkel Equipment Theory: Scuba Equipment | Snorkel Equipment Practices: Scuba Equipment |
|                                                                                                                                                                                                            | Theory:                                   | Practices:                                   |
|                                                                                                                                                                                                            | Diving Physics:                           | Diving Physiology:                           |
|                                                                                                                                                                                                            | Dive Planning:                            | Decompression<br>Tables:                     |
|                                                                                                                                                                                                            | Rescue:                                   | First Aid:                                   |
|                                                                                                                                                                                                            | Underwater<br>Environment:                | Safety Measures:                             |
|                                                                                                                                                                                                            | Other (Specify):                          |                                              |
| 17. Do you wish to make any additional comments?:                                                                                                                                                          |                                           |                                              |
|                                                                                                                                                                                                            |                                           |                                              |

Thank you for your help. Your comments will assist us to continually improve our courses. Please press the "Send" button below to send us your questionnaire by email

## INSTRUCTIONS TO SEND A PDF INTERACTIVE QUESTIONNAIRE

- 1. Fill out the fields requested in the questionnaire.
- 2. When you finish, press the button "Send" at the end of the questionnaire.
- 3. It is possible the system will ask you if you have a "Desktop Email Application" or "Internet email". If you use a mailing system such as Outlook Express, Outlook, Eudora, etc..., select "Desktop Email Application" and see point 4 below. Ensure your email system is up and running. If you use an internet based mailing system such as Yahoo, Hotmail; Gmail, etc..., select "Internet email" and see point 5 below.
- 4. If you selected "Desktop Email Application", the system will automatically create an already directed email to ACUC, with an FDF file attached (note, it will be an FDF file, not a PDF). Just press send in the message and the email will be automatically sent to ACUC. If you wish or you have to attach another file to the email, such as for example a photo, etc, you can attach it at that time and send both at the same time in the same email.
- 5. If you selected "Internet email", the system will create an FDF file (not a PDF file), which you should store in your PC and then manually attach it to an email addressed and send to ACUC.

Note: this questionnaire is designed to be completed with Adobe Reader and send with MS Explorer; If you use another browser, such as for example Chrome or Firefox, it is possible that the "Send" button might not work and you will have to download it, complete it using Adobe Reader and send it to us, either using the "Send" button of the questionnaire or as an attachment to an email